



Takoma Park Community Services Guide

A publication of the
City of Takoma Park
Housing and Community Development Department
Landlord-Tenant Affairs Office

7500 Maple Avenue
Takoma Park, Maryland 20912
301-891-7119
fax 301-270-4568
www.takomaparkmd.gov

March 2008

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City of Takoma Park Government Offices

Takoma Park Community Center / Sam Abbott Citizen's Center
(301) 891-7100; fax: (301) 270-4568 (Bilingual-English/Spanish)
7500 Maple Avenue, Takoma Park, MD 20912
www.takomparkmd.gov

Administration Offices: (301) 891-7100

CityTV 13: (301) 891-7118

Finance Department: (301) 891-7212

Housing & Community Development: (301) 891-7119

Affordable Housing Programs: (301) 891-7222

Landlord-Tenant Affairs: (301) 891-7215

Rent Stabilization: (301) 891-7216

Housing Code Enforcement

Rental Housing Inspections: (240) 777-3785

General Property Inspections: (301) 891-7255

Community Development: (301) 891-7119

Library: (301) 891-7259

Police Department: Non emergency (301) 270-1100
Emergency - 911

Public Works: (301) 891-7633

Recreation: (301) 891-7290

Takoma Park Passport Office: (301) 891-7221

Consumer Assistance

Better Business Bureau of Metropolitan Washington: (202) 393-8000

1411 K Street NW, 10th Floor, Washington, DC 20005

www.bbb.org

Business complaints and inquiries, mediation

Consumer Credit Counseling Service: (800) 747-4222

15851 Crabbs Branch Way

Rockville, MD 20855

www.debtadvice.com

Assistance with debt consolidation & housing counseling

U.S. Consumer Product Safety Commission: (800) 638-2772

1-800-638-1655 TTY/TDD*

www.cpsc.gov

Recalls and complaints of consumer products with a 24-hour product safety hotline

State of Maryland Attorney General's Office

Consumer Protection Division: (888) 743-0023

200 St. Paul Place, Baltimore, MD 21202

www.oag.state.md.us

Mediates complaints between consumers and businesses

Montgomery County Office of Consumer Affairs: (240) 777-3636

100 Maryland Avenue, Rockville, MD 20850

www.montgomerycountymd.gov

Business complaint records, mediation, consumer education

District Court: (301) 279-1500

8552 Second Avenue, Silver Spring, MD 20910

Small Claims Consumer Actions

27 Courthouse Square, Rockville, MD 20850

Landlord-Tenant Actions 301-279-1555

Crime Prevention Programs

City of Takoma Park Police Department: (301) 891-7102 (Bilingual-English/Spanish)

7500 Maple Avenue, Takoma Park, MD 20912

www.takomparkmd.gov

Home Watch: Police watch while a resident is away for three days or more.

Neighborhood Watch: Learn how to observe and report crimes in neighborhoods

Victims Assistance: Advise, referrals to victims of crime

MD International Corridor CSAFE Initiative: (301) 439-0971 (Bilingual-English/Spanish)
8020 New Hampshire Avenue, Suite 300, Langley Park, MD 20912
Crime prevention, community organizing, and coordination of social services

Employment and Job Training

Casa de Maryland Employment & Training: (301) 431-4185 (Bilingual-English/Spanish)
734 University Boulevard, E, Silver Spring, MD 20903 M-F 6:30am - 2:30pm
www.casadenmaryland.org
Job placement, job skills training, legal staff represents workers in wage disputes, immigration services, community resources, English & literacy classes

Montgomery County Job Information: (240) 777-5100 or (240) 774-5126 TTY/TDD*

Over 60 Counseling & Employment Service: (301) 652-8072
4700 Norwood Drive, Chevy Chase, MD 20815
Job referrals, employment counseling

Jewish Council for the Aging: (301) 881-8782
Job training and search

Takoma Park Job Information: www.takomparkmd.gov

Montgomery County Commission for Women: (240) 777-8300
401 N. Washington Street, Suite 100, Rockville, MD 20850
Counseling & Career Center
www.montgomerycountymd.gov/cfw

Family Assistance Agencies

Adventist Community Service Center: (301) 585-6556
501 Sligo Avenue, Silver Spring, MD 20910
Emergency financial aid, family life programs, food, clothing & furniture

MD International Corridor CSAFE Initiative: (301) 439-0971 (Bilingual-English/Spanish)
7676 New Hampshire Avenue, Suite 108, Langley Park, MD 20783
Crime prevention, community organizing, and coordination of social services

TESS Community Service Center: (301) 565-7675 (Bilingual-English/Spanish)
8513 Piney Branch Road, Silver Spring, MD 20912
Information/referrals to persons in need - emergency food, legal services

Catholic Charities: (301) 942-1790 (Bilingual-English/Spanish)
11160 Veirs Mill Road, Suite 700, Wheaton, MD 20902
Financial assistance for rent/utilities to income qualified families

Community Ministry of Montgomery County: (301) 762-8682
114 W. Montgomery Avenue, Rockville, MD 20850
Family assistance

Mid-County United Ministry: (301) 929-8675 (Bilingual-English/Spanish)
2424 Reddie Drive, Room 127, Wheaton, MD 20902
Eviction assistance, utility assistance, and other services as needed

Montgomery County Health & Human Services: (240) 777-3100
8818 Georgia Avenue, Silver Spring, MD
Financial assistance, emergency rental assistance, food stamps, medicaid & SSI

Maryland Energy Assistance Program (MEAP): (240) 777-3100 or (800) 352-1446
Financial assistance to pay utility costs for income qualified persons.

Ministries United Silver Spring/Takoma Park (MUSST): (301) 495-4699
8818 Georgia Avenue, Silver Spring, MD 20910
Financial assistance for income qualified families.

Montgomery County Crisis Center: (240) 777-4190
1301 Piccard Drive (first floor), Rockville, MD 20850
Crisis, Income and Victim Services

Health Care Resources

Maryland Medical Assistance Beneficiary & Pharmacy
Access Hotline: (800) 492-5231
Call Center sponsored by State of Maryland providing referrals to local health resources

Medicare Telephone Hotline: (800) 633-4227
Questions regarding Medicare coverage

Social Security Administration: (800) 772-1213 or (800) 325-0778 TTY/TDD*
Disability, medicare & supplemental income (SSI)

Local Offices: 11160 Veirs Mill Road, Wheaton, MD 20902: (301) 427-2639
51 Monroe Street, Metro Level, Rockville, MD 20850: (301) 413-0400

Spanish Catholic Center Health Services: (301) 431-3773
1015 University Boulevard, East, Silver Spring, MD 20903
Adult & children clinic

Veterans Administration: (800) 827-1000 or (202) 205-6773
1120 Vermont Avenue, Washington, DC 20005

Housing Information and Programs

Housing Opportunity Commission (HOC): (301) 929-6700
10400 Detrick Avenue, Kensington, MD 20895
www.hocmc.org
General Housing Program Information Services in Montgomery County

Housing Choice Voucher Program: (301) 929-2350 or (301) 933-9750 or
Subsidized rental housing (formerly Section 8 Housing Assistance Program)

Closing Cost Assistance Program: (301) 933-4663
Assists low-and moderate-income homeowners with loans up to 5% towards
down payment and closing costs

Mortgage Purchase Program: (301) 933-4663
Below market rate mortgages for first-time low and moderate-income buyers

Montgomery County Department of Housing & Community Affairs
100 Maryland Avenue, Rockville, MD 20850
www.montgomerycountymd.gov

Housing Code Enforcement: (240) 777-3785

Single Family Home Improvement Program: (240) 777-3600
Assists income qualified persons with low interest loans for home repairs

Homeowners Property Tax Credit Program: (240) 777-8950
Property tax credit for income qualified homeowners and renters

Landlord-Tenant Affairs (for county residents outside Takoma Park): 240-777-3609

Moderately Priced Housing Program: (240)-777-3600
First time home buyers program

Rehabilitation & Weatherization Program: (240)-777-3600
Low interest rehabilitation loans for income qualified homeowners

Rental Assistance Program: (240)777-4400; (240)777-4410 TTY/TDD*
Rental Assistance up to \$200/month for income qualified renters

Landlord/Tenant Court (District Court)
Rockville: 27 Court House Square (301) 279-1555

Montgomery County Office of Human Rights & Fair Housing Laws:
(240)777-8450 or (240) 777-8480 TTY/TDD*
Investigates complaints of violations of the Fair Housing Law (Housing Discrimination)

Maryland Dept. Housing & Community Development: (800) 638-7781 or (410) 514-7530
(800) 735-2258 TTY/TDD*
100 Community Place, Crownsville, MD 21032
www.dhcd.state.md.us and www.SingleFamilyHousing@dhcd.state.md.us

Home Buying Program and CDA Maryland Mortgage Program
Low interest mortgage loans to income qualified homebuyers

Downpayment & Settlement Expense Loan Program (DSELP)
0% deferred loans for downpayment and settlement costs to income qualified homebuyers.

Homeownership for Individuals with Disabilities Program
Low-interest mortgage loans to eligible disabled homebuyers.

Homeowners' & Renters' Tax Credit Programs - (800) 944-7403
Tax credit for low to moderate income renters 60 years and older or 100% disabled (MD residents only)

Emergency Housing

Montgomery County Crisis Center: (240) 777-4000 (Bilingual-English/Spanish)
1301 Piccard Drive, 1st floor, Rockville, MD 20850
Immediate response to crisis situations including loss of housing. Wheelchair accessible.

Red Cross - Montgomery County: (301) 588-2515
Emergency housing due to acts of nature, etc. (fire, flood, terrorist)

Legal Services

Gilchrist Center: (240) 777-4940

11319 Elkin Street, Wheaton, MD 20902

Legal aid clinic, 2nd and 4th Wednesdays of each month, 5:30-8:30pm.

Legal Program - Casa de Maryland: (301) 431-4185

734 University Blvd. E.

Silver Spring, Md. 20903

Lawyer Referral Service: (301) 279-9100

Low cost legal assistance

Legal Services for Seniors, c/o Legal Aid: (301) 942-8100 or (301) 942-3633

Free legal assistance for seniors

Montgomery County Bar Association Pro Bono Program: (301) 424-7651

Free legal assistance, Monday through Friday, 10:00 - 12:00 p.m.

Eligibility based on income

Montgomery County Office of Public Defender: (240) 773-9666

Low cost legal services for income eligible persons 8:30am - 3:30pm

TESS Community Center: (301) 565-7675

8513 Piney Branch Road, Silver Spring, MD 20901

Legal aid clinic staffed by volunteer attorneys

1st and 3rd Wednesdays of each month, 6-7 p.m.

Meal and Nutrition Programs

Adventist Community Service of Greater Washington: (301) 585-6556

501 Sligo Avenue, Silver Spring, MD 20910

Emergency financial assistance, eviction prevention, utility disconnections, food and clothing assistance

Social Services Family Investment & Income Support Program: (240) 777-3100

8818 Georgia Avenue, Silver Spring, MD 20910

Food stamps, financial assistance and medical assistance for income qualified families

First Baptist Church Food Closet: (301) 585-5454

8415 Fenton Street, Silver Spring, MD 20910

Emergency food (canned & boxed goods), Saturday 10:00-12:00 (show-up)
(Proof of county residency required)

Long Branch Community Center: (301) 431-5702

8700 Piney Branch Road, Silver Spring, MD 20901
Prepares lunch and gives advice on nutrition for seniors

Meals on Wheels: (240) 777-3810

Meals to homebound and elderly

Senior Lunch Program: (240) 777-3810

Hot noon meals at eighteen sites throughout Montgomery County including a kosher site Reservation required a day in advance

SHARE Food Program, Inc.: (301) 864-3115

5170 Lawrence Place, Hyattsville, MD 20781
Food packages worth \$30-\$35 for 2 hours of volunteer service and \$15

Shepherd's Table at Progress Place: (301) 585-6463

8210 Colonial Lane, Silver Spring, MD 20910
Prepares evening & weekend meals for people in need

Spanish Catholic Center: (301)431-3773 (Bilingual-English/Spanish)

1015 University Blvd. E. Silver Spring, MD 20903
Emergency food, job bank, immigration services

Longbranch Community Center - Manna Food Center: (301) 424-1130

8700 Piney Branch Road, Silver Spring, MD
Distribution of food on Tuesdays 5-7p.m.; Wednesdays 5-7pm

WIC Program: (301) 762-9426

7676 New Hampshire Ave. Takoma Park, Md. 9:30-4:30
Vouchers for milk or baby formula, eggs, cheese, fruit, juice and cereal

Mediation Services

Community Mediation Program: (240) 777-7415

Montgomery County program aids in resolution of neighbor disputes

Conflict Resolution Center of Montgomery County: (301) 942-7700 9-3pm

(Languages-English/Spanish/French)
East Montgomery County Regional Services Center
2424 Reedie Dr., Suite 301, Wheaton, MD 20902

www.crcmc.org

Mediation services at no cost to residents/businesses

Senior Services

City of Takoma Park - Senior Programs - (301) 891-7289

Computer Class, Book Club, Day Trips and other Activities

Jewish Council on Aging: (301) 881-8782

11820 Parklawn Drive, Suite 200, Rockville, MD 20852

Income qualified job training program/employment for Montgomery County residents 55 years or older

Senior Services Information Line: (240) 777-3000 or (240) 777-4575 TTY/TDD*

401 Hungerford Drive, 3rd floor, Rockville, MD

Senior Tech Computer Learning Center: (240) 395-0915

Teaches senior citizens (55 years & older) computer skills

State of Maryland Office on Aging: (800) 243-3425

301 Preston Street, Baltimore, MD